



# RELEASE OF INFORMATION

COMPLIANT ROI SOLUTIONS AND SERVICES FOR THE HEALTH CARE INDUSTRY.

# ROI MADE SIMPLE (AGAIN)



Our proven, technology-enhanced ROI workflow reduces risk, while ensuring compliance with HIPAA and other federal and state regulations.



Our proven 10-step workflow is managed by Logical Source staff, allowing your resources to focus on other activities.

## Ever since the passage of HIPAA in 1996,

Release of Information (ROI) processes in health care facilities have become increasingly complex and time-consuming. Once a simple matter of photocopying patient records and signing a couple sheets of paper, ROI now consists of a lengthy series of steps including verification, scanning, record retrieval, shipping, invoicing, and logging and tracking the ROI requests themselves.

Furthermore, originating health care facilities face severe financial penalties if state and federal regulations (e.g., HIPAA) are not met during the ROI process. Therefore, non-compliance with these laws is simply not an option.

Because of this increased workload and financial pressure, health care facilities are now outsourcing their ROI responsibilities to companies such as Logical Source, a full-scale provider of ROI services and solutions. By partnering with Logical Source, hospitals, and other medical centers can hand off their workload to an experienced team dedicated entirely to their customized ROI process. It's ROI made simple again!

Logical Source will staff a team of ROI experts at your site to handle all day-to-day ROI requests at your facility. Using our proven 10-step workflow (see above), and working in conjunction with your hospital staff, our team will receive, verify, ship, invoice and track all ROI requests from beginning to completion. Logical Source rigorously trains all of its employees on ROI processes, and keeps them up to date on all related state and federal regulations (such as HIPAA and HITECH), thus handling your ROI requests quickly and in full compliance.

As a commitment to our ongoing pursuit of timely and efficient access to medical records, Logical Source has harnessed the power of technology to aid with ROI requests. Our proprietary ROI management system, *Releastics* (see right), offers a flexible solution to help track medical record requests through their full lifecycle.

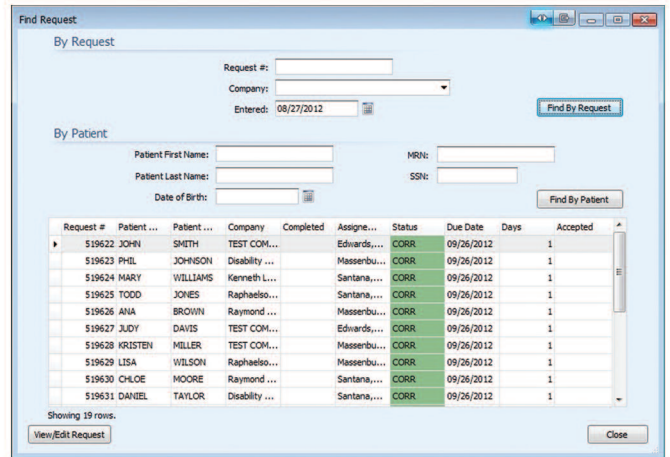
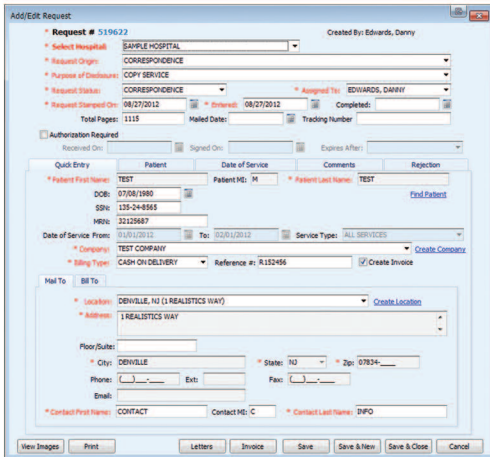
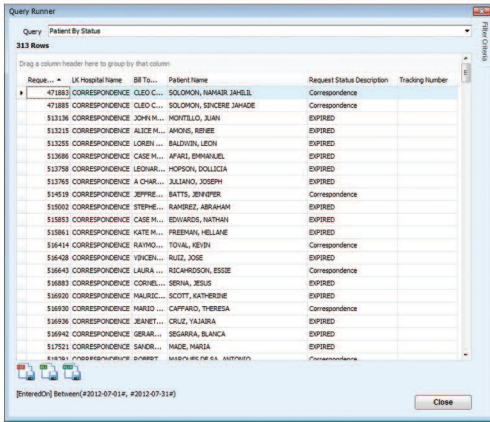
A stable and future-proof software system, *Releastics* has already been used at the largest academic medical center in New Jersey, and was the first ROI software to be used for releasing patient records to the state's government agencies, including Social Security.



# Releastics

*Releastics*, our fully customizable tracking, auditing and on-demand reporting ROI system, offers next-generation benefits for hospitals seeking to move towards electronic health records (EHR).

- Reduces manual errors, and ensures full compliance with laws and regulations.
- Helps hospitals meet "meaningful use" requirements as per the Recovery Act of 2009.
- Can be used to electronically submit records in response to Recovery Audit Contractor (RAC) requests.



## HARNESSING TECHNOLOGY TO HELP TRACK AND DELIVER ROI REQUESTS

*Releastics*, Logical Source's proprietary, HIPAA-compliant ROI software system, offers a stable, flexible solution to help track and document medical record requests through their full lifecycle.

In addition to ROI fulfillment status and turnaround times, *Releastics* provides users with dynamic and on-demand reporting, full auditing capabilities, and a fully customizable interface.



*Releastics* can also help hospitals meet "meaningful use" requirements by providing patients with electronic access to their records, as per the Recovery Act of 2009. Finally, *Releastics* can be used to electronically submit records in response to Recovery Audit Contractor (RAC) requests.

*Releastics* is, quite simply, the most customer-focused ROI solution available today.

### BENEFITS:

- Reduces financial risk
- Ensures compliance with HIPAA
- Helps hospitals meet "meaningful use" requirements for Recovery Act of 2009
- Can be used to electronically submit records in response to RAC requests
- Streamlines workflows
- Eliminates redundant requests
- Reduces errors

### FEATURES:

- Fully customizable and scalable
- Full audit capabilities
- Dynamic and on-demand reporting
- Complaint monitoring
- Invoicing
- Record exporting
- Optional web portal interface

### ROI TRACKING CAPABILITIES:

- ROI fulfillment status
- Turnaround times
- Employee efficiency
- Billable vs. non-billable requests

# About Logical Source, Inc.

Logical Source, Inc., a privately owned and operated business, has provided Release of Information (ROI) and document management solutions to the healthcare industry for over 20 years. Our familiarity with manual and electronic medical record management systems allows us to provide effective ROI solutions that reduce turnaround times and eliminate duplicate efforts.

Logical Source has harnessed the power of technology to aid in the tracking and delivery of ROI requests. Our proprietary, HIPAA-compliant ROI software system, *Releastics*, provides a stable, flexible solution to help our in-house experts track and document medical record requests through their full cycle. *Releastics* also allows us to provide more dynamic and on-demand reporting, as well as cleaner data and a better overall user experience.

All Logical Source employees are rigorously trained on ROI processes, rules and federal statutes (such as HIPAA and HITECH), and are trained to manage day-to-day ROI requests at any medical center, big or small. Our experts also attend training seminars at least every six months, to keep them aware of new rules and regulations regarding the release of medical records.

Logical Source also benefits from its partnerships with leading professional associations that set the standards for the industry, such as the American Health Information Management Association (AHIMA), the American Records Management Association (ARMA) and the Association for Information and Image Management (AIIM).



To learn more about our services  
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